



The terms below were stipulated on your service contract as well prior to your reservation. For your convenience we have added them for your perusal.

Thank you for reserving with Blue Streak Limousine. For quality assurance please review your reservation for proper dates, addresses and times. Attached is your service agreement which you secured by a non-refundable deposit to the credit card you supplied to us. Remaining balances are due in cash to your chauffeur prior to starting your service; checks are not acceptable unless mailed 10 days prior. Final balance can be applied by credit card no later than 72 hours before date of service. Reply to this email with "Agreed" to constitute your acceptance of these terms via Email or Fax. A 50% cancellation fee applies to reservations cancelled under 10 days. A 100% Cancellation fee applies to reservations cancelled under 7 days. Cancellation requests must be done in writing via email to info@bluestreaklimo.com and will receive a unique cancellation code which must be kept for future proof.

Overtime Rates: 10 Minute Grace Period Is Allowed

SUV & VANS – \$ **75.00** – Per 60 Minutes Overtime
6 , 8 ,10,12 Passenger limos – \$ **150** – Per 60 Minutes Overtime
13-20 Passenger Limos – \$**200.00** – Per 60 Minutes Overtime
Party Bus & Shuttle Buses – \$**250.00** – Per 60 Minutes Overtime
Rolls Royce & Specialty Cars – \$**200.00** – Per 60 Minutes Overtime

All overtime must be paid in cash prior to engaging overtime. If paying by Credit Card, your driver will first need to contact the office to verify approval (Credit Card must be presented to chauffeur to retrieve imprint). Checks are not acceptable.

In the event we have another engagement after your service, there is no guarantee that Blue Streak Limousine Will be available for overtime hours beyond your contracted time block. We reserve the right to conclude services at any moment once the contractual time has expired. We do not intend to be tardy on your service help us to be on time for our next. If you feel you need more time, please book in advance and we will gladly accommodate to our best ability.

Payment Acceptance

We accept all major Credit Cards and Cash payments. If paying by check, it must clear within 7 days of your services. All vehicles are monitored with GPS tracking.

Traffic Congestion

Blue Streak Limousine does not offer credits during traffic delays, please allow extra time for travel if you feel it is necessary.

Please consider your times carefully when booking or choose a lengthier package.

Stops and Addresses Listed on your contract

All addresses must be provided in advance, Blue Streak Limousine will not be held responsible for time lost mapping new addresses or trying to find landmarks. Please list all addresses in advance to ensure quality mapping and routing.

VEHICLE DAMAGE POLICY

The Agreeing guarantor of this reservation accepts full financial liability for any physical damage or breakage of crystal, switches, burn marks, stains etc. Escape Hatches are for emergency only. Blue Streak Limousine reserves the right to terminate service with no refund to client if clients renting service act in disorderly or violent manner. Blue Streak Limousine reserves the right to initiate legal collection proceedings for loss of service or damage fees that are not fully paid within 14 days past date of service and will bill for any and all attorneys' fees, collection expenses and court costs incurred.

SMOKING/ALCOHOL POLICY

Our Vehicles are non-smoking. A \$ 100.00 charge per occurrence will apply. If needed, your driver will pull over to allow passengers to smoke outside Limousine. Illegal use of drugs is prohibited in our limousines and can terminate ride at no refund to customer. Alcohol consumption in our vehicle is not permissible if any passenger on board is under the age of 21 , alcohol must not be present during these instances or services may be terminated . In the event of illness, a minimum \$350.00 cleanup will apply for steam cleaning and detailing all bodily fluids.

PASSENGER COUNT

No chauffeur will operate a vehicle with more passengers than the vehicle is rated to accommodate. Please ensure the vehicle you are renting will accommodate your passenger count.

GENERAL ADDITIONAL POLICY

If for any reason the firm is unable to perform the service as contracts, its maximum liability shall be limited to a full refund of any monies paid by customers toward their rental or a credit towards future service. In rare instances we reserve the right to substitute vehicles in the event of mechanical failure .

Chauffeurs have the authority to determine if vehicles can safely make tight turns or enter narrow driveways, in such instances clients may need to walk to or from the vehicle. For your safety, walking or standing in the vehicle is prohibited while in motion. Blue Streak Limousine will not be held liable for injury sustained if limousine must come to an immediate stop.

Blue Streak Limousine reserves the right to suspend service if weather is inclement and could jeopardize safety. In these instances a snow date will be allowed for customers to choose a future date. All deposits left will carry over for future snow dates.

Weather Policy

Blue Streak Limousine reserves the right to suspend service if weather is inclement and could jeopardize safety. In these instances a rain date will be allowed for customers to choose a future date. All deposits left will carry over for future rain dates.

By signing this contract, you are agreeing that you will not make any disparaging comments about Blue Streak Limo ever in any form verbal or written.